

eHR Viewer
UGME

What is the eHR Viewer?

The **eHR Viewer** is a secure website developed for Saskatchewan Health Care providers that provides access to patient information regardless of where an individual presents for care or where they live in the province.



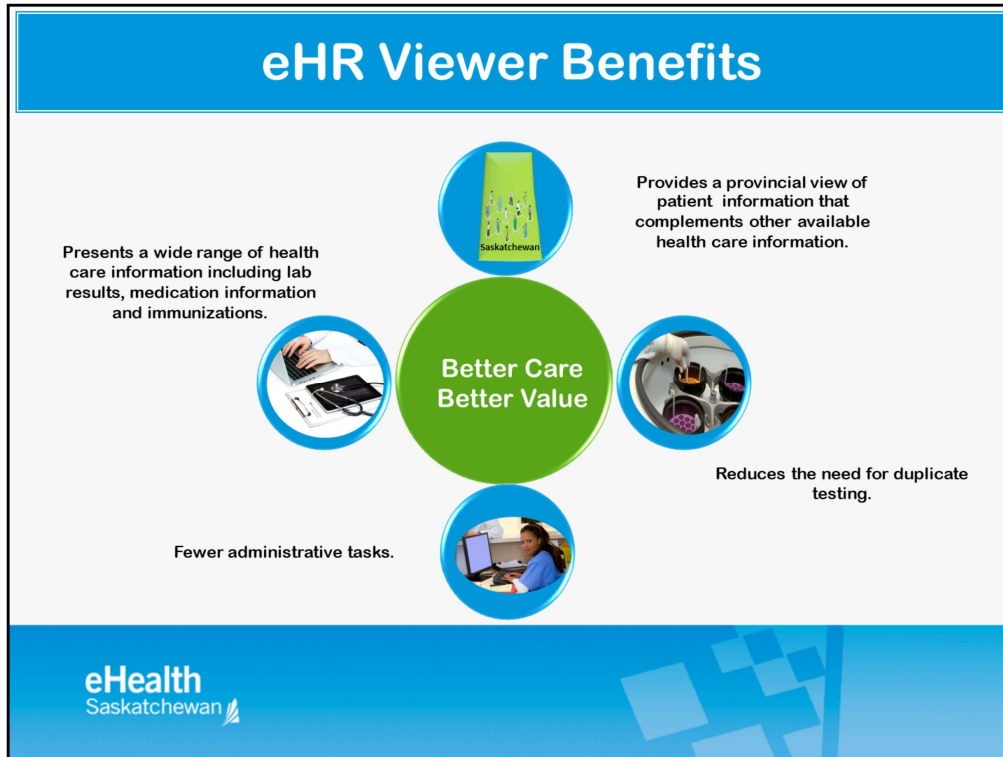
eHealth
Saskatchewan

What is the eHR Viewer?

The eHR Viewer is a secure, website that gives health care providers quick and easy access to a patient's clinical information, such as:

- Laboratory Results
- Immunizations
- Prescription History

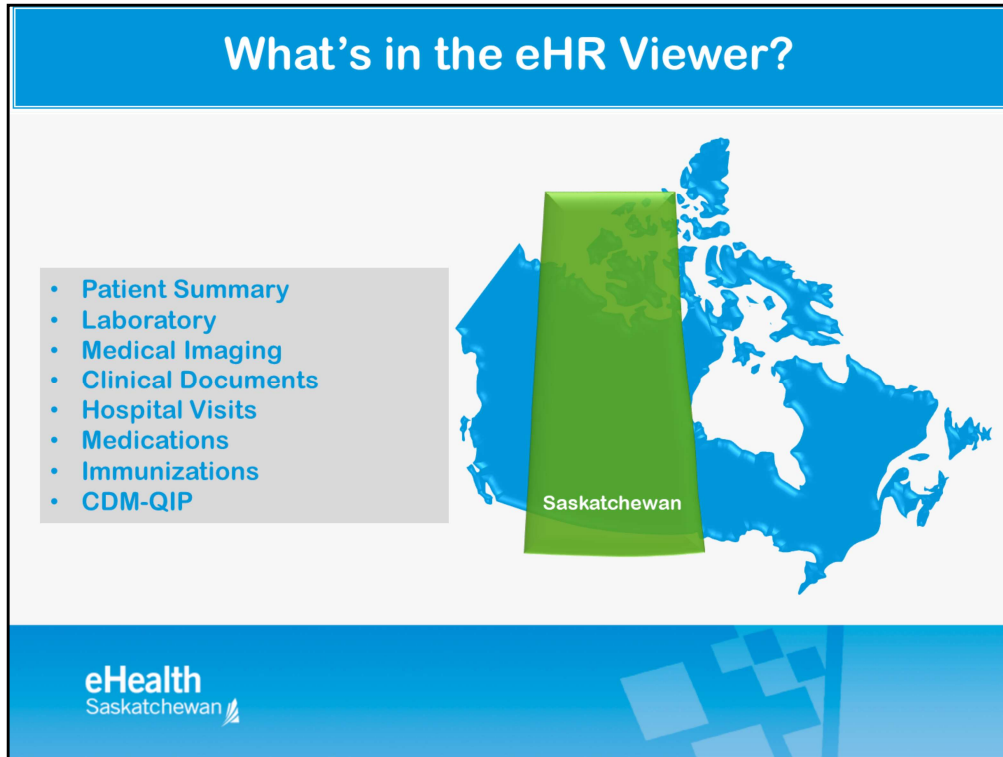
This information can be accessed anytime and from anywhere in the province, enabling faster, safer and smarter care for patients.



eHealth Saskatchewan values provider feedback. Therefore, we held various focus group sessions with health care providers, focusing on what they find most beneficial with their use of the eHR Viewer.

We compiled their results and categorized the benefits into 2 areas: Better Care and Better Value.

The Viewer contributes to Better Care by providing a provincial view of patient information that compliments other available health care information/systems. With regards to Better Value, The Viewer reduces the need for duplicate testing and fewer administrative tasks.



What's in the eHR Viewer?

Patient Summary

A quick overview of your patient's health history is just a click away. This is where you'll find a quick overview of your patient's recent:

- Laboratory results
- Diagnostic reports
- Clinical documents
- Hospital visits

The page also includes a patient timeline—a quick snapshot of a patient's hospital visits, laboratory, medical imaging and clinical document history for the past three years.

Laboratory

The eHR Viewer conveniently houses more than 94 per cent of all laboratory results processed in Saskatchewan, such as:

- Blood tests

- Urine and glucose tests
- Throat swabs

Laboratory results come from the Saskatchewan Laboratory Results Repository since March 2011.

Medical Imaging

The eHR Viewer houses medical imaging information that is conveniently organized into provincial exam categories:

- Computed Tomography
- General Radiology
- Mammography
- Magnetic Resonance
- Nuclear Medicine
- Positron Emission Tomography
- Fluoroscopy
- Ultrasound
- Angiography

The eHR Viewer has displayed medical imaging reports from the Provincial Radiology Information System since October 25, 2014.

Clinical Documents

Here, you'll find helpful clinical document information submitted by the Saskatchewan Health Authority, and the Saskatchewan Cancer Agency, including:

- Consultations
- Letters and progress notes
- History and physical
- Operative reports
- Discharge summary reports

Hospital Visits

A quick look at your patient's hospital visit history (specifically, acute care settings).

The eHR Viewer contains admission, discharge and transfer information from Saskatchewan hospitals since 2013.

Medications

Provides a quick list of the medications prescribed to a patient in the past two years.

Medication information is pulled from the Pharmaceutical Information Program (PIP) and includes 100 per cent of prescriptions dispensed in Saskatchewan community pharmacies since 2005.

You will also be able to get more information on your patient's:

- Drug allergies
- Pharmaceutical notes
- Other medication information such as contraindications

Immunizations

This is where you'll find up-to date information about vaccinations.

Immunization information is sourced from within the provincial application for public health- Panorama. In addition to immunizations delivered as part of the publicly funded Provincial Immunizations Program, the Viewer displays immunizations administered by Health Care Providers that are reported to Public Health.

Chronic Disease Management- Quality Improvement Program (CDM-QIP)

If your patient has a Chronic Disease, check out this tab for best practices on the treatment of:

- Coronary Artery Disease
- Diabetes
- Heart Failure
- Chronic Obstructive Pulmonary Disease

Best practice indicators are collected for these chronic diseases by health care providers enrolled in the Chronic Disease Management–Quality Improvement Program (CDM-QIP).

eHR Viewer Who Can Access

Approved Roles in the eHR Viewer

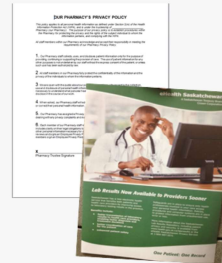
Registered Psychiatric Nurses	Physicians
Student Nurses	Physician Residents
Pharmacists	Medical Students
Pharmacy Assistants	Medical Office Assistants
Pharmacy Interns	Nurse Practitioners
Chronic Disease Educators	Registered Nurses
Health Records Staff	Registered Midwives
Unit Clerks	Licensed Practical Nurses
Advanced Care Paramedics	Medical Imaging Techs
Paramedics	Chiropractor
Infectious Disease Control Practitioner	Dietitian
Radiation Therapist	Medical Laboratory Technologists
Optometrist	Dentist
Podiatrist	Respiratory Therapist
Physical Therapist	Medical Transcriptionist

Who can access the Viewer?

There are a number of health care providers and support staff that can gain access to the Viewer. If you decide to register for the eHR Viewer your access would be approved by the appointed approver through UGME. When registering for your account select “Medical Student” as your role and “UGME” as your organization.

Responsibilities for Health Care Providers

- ✓ Collect, use and share personal health information on a need to know basis;
- ✓ Maintain adequate and appropriate safeguards;
- ✓ Completion of the training available on the eHR Viewer Program Page;
- ✓ Review and accept the Joint Service/Access Policy (JSAP) which appears the first time you login to the eHR Viewer.



Once you register and access the Viewer, there are certain responsibilities you have to adhere to as a health care provider:

- Keep in mind that looking at the eHR Viewer is on a need to know basis, for the provisioning of care.
- Maintain adequate & appropriate safeguards. i.e. make sure your screens don't face the public and you logout or lock your screen before leaving.
- The first time you log in to the Viewer you will be asked to review and accept the Joint Service/Access Policy as well as if you completed the training. We recommend our quick start training video and privacy video located at eHealthSask.ca/eHRViewer.

Auditing

Audit reports may be requested online from eHealth Saskatchewan or by email:

privacyandaccess@ehealthsask.ca

General audit information includes the following:

- User ID
- Accessed from
- Organization
- Person Name
- Privacy Event
- Event Timestamp



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Once a health care provider is logged in to the Viewer the information they searched is tracked and can be audited.

Audit Reports can be requested from the eHealth Saskatchewan privacy office
privacyandaccess@ehealthsask.ca.

eHR Viewer Supports

- eHealth Service Desk: **1-888-316-7446** or ServiceDesk@ehealthsask.ca
- Register for the eHR Viewer www.ehealthsask.ca/ehrviewer



For Viewer Supports or questions you can contact the eHealth Service Desk at 1-888-316-7446 or ServiceDesk@eHealthSask.ca.

To Register for the eHR Viewer, and gain access to Viewer support materials, please go to eHealthSask.ca/ehrviewer.