



# Office of Student Affairs (OSA) Mistreatment Reporting Process

**Outside working hours  
 Emergency contacts**

**Saskatoon Crisis Intervention Service:**  
 306-933-6200 (24 hours)

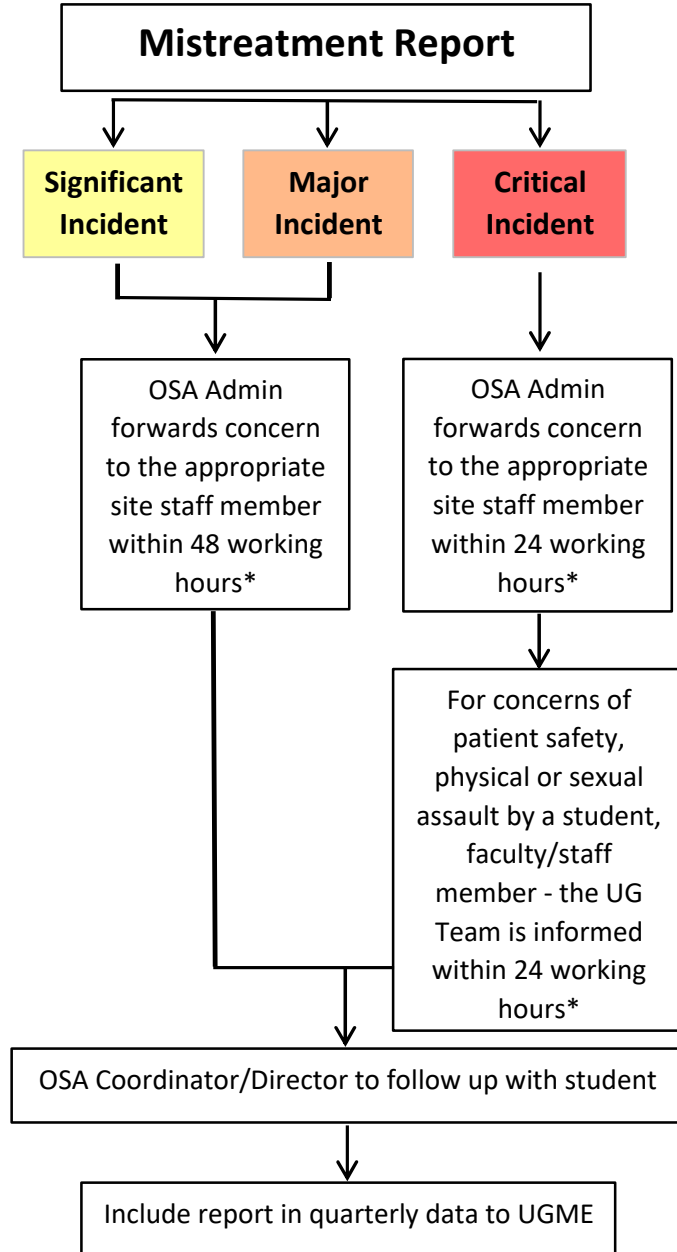
**Regina Mobile Helpline:**  
 306-757-0127 (24 hours)

**Prince Albert Mobile Crisis Unit:**  
 306-764-1011 (24 hours)

**University of Saskatchewan  
 Protective Services:** 306-966-5555

**211 Saskatchewan**  
 Province-wide: 1-800-611-6349  
 Call or text 211 - Referral system for provincial services (24 hours)  
 Online system:  
<https://sk.211.ca/>

**HealthLine**  
 811 (24 hours)



Significant Incident	Major Incident	Critical Incident
-Belittling, humiliating, or embarrassing comments	-Repetitive belittlement/humiliation/embarrassment	-Physically harmed
-Offhand offensive, sexist, racist remarks/names NOT directed at students/patients	-Subjected to offensive, sexist, racist remarks/names directed at students/patients	-Sexual assault
-General rudeness/lack of punctuality	-Asked to perform personal services	-Patient safety concern
	-Discrimination based on sexual orientation, gender, race, ethnicity	
	-Subject to unwanted sexual advances	

\*within business hours  
 (Monday to Friday 8:00am - 4:00pm)  
 (exception: stat holidays)