CULTURAL COMPETENCY: OUTLINE

1. PRE-READING
   A. Cross Cultural Communication – CPS Statement - 2018

2. LARGE GROUP DISCUSSION
   A. What is cultural competency?
   B. Discuss your personal experiences, challenges, questions
   C. Understanding non-verbal communication
   D. The Role of the Interpreter
      i. How to best access?
      ii. How to initiate an encounter using an interpreter?
      iii. How to best utilize an interpreter?
      iv. How to close an encounter with an interpreter?
      v. Challenges in interpreter based encounters in pediatric care

3. SMALL GROUP CASE DISCUSSION
   i. Cases to be determined by session facilitators